



Consult and Challenge Meeting
15th October 2014
10:30 – 12:30

Whitworth Suite, Unity 12, 9-19 Rose Rd, Southampton SO14 6TE

PRESENT: Hilary Linssen, Becky Clegg, Chris Andrews, Clare Petrie, Jon Searle (Choices), Karla & Julia Huggins, Margaret & John Russell, Matt King, Ray Harris, Richard Allen, Gordon Wade (Minutes), Julie Humphries (BSL Interpreter), Will Rosie.

ITEM		ACTION
1.	<p><u>Introductions and Apologies for Absence</u></p> <p><u>Apologies:</u> Dawn Buck, Lise Marron, Dawn Buck, Gill Fields, Paul Juan, Saqib Yasin.</p>	
2.	<p><u>Looking at the Minutes of the Last Meeting</u></p> <p>Hilary Linssen's name was missing from those listed as present; otherwise minutes agreed as an accurate record.</p>	
3.	<p><u>Matters to do with Last Meeting</u></p> <p>a. Item 3b. Will had visited DAIN to express the Groups sympathy with their closure, due to funding cuts, after 25 years in assisting Southampton people with benefit problems. DAIN spoke of the futility of the situation and the knock-on effect this will have for people with benefit issues and the build-up of work for SCC. It was a considered a short-sighted decision - SCC may be struggling with money now, but in the long run it may be at a greater cost to them.</p> <p>Jon spoke for Choices Advocacy when he mentioned that for people with benefit issues there had always been DAIN to point people to for help.</p> <p>b. Jon spoke of a meeting of Southampton Advocacy Hub attended by 2 representatives from the Southampton and Hampshire Job Centre. People were advised to get the right advisor to discuss Employment Support Allowance and not just a generic one (advisor).</p>	

<p>c.</p> <p>d.</p> <p>e.</p>	<p>Item 5e: The CCG procurement training had been postponed due to short notice. A rearranged date is to be advised and would be included in the minutes if known. See addition to the minutes on page 5 ref. rearranged dates.</p> <p>Item 7i: The SCC 3-month consultation period regarding some of the services they supply, comes to an end shortly. Members were asked to promptly pass outstanding concerns or opinions to Will who would forward these to Hilary to make them known to the relevant people at SCC.</p> <p>It was pointed out that the recent Domiciliary Care public meeting was in fact a presentation about the service going out to tender, not a consultation that had been referred to in the communication from SCC.</p>	
<p>4.</p> <p>a.</p> <p>b.</p> <p>c.</p> <p>d.</p> <p>e.</p>	<p><u>Clinical Commissioning Group (CCG) Update</u></p> <p>With Dawn unable to attend the meeting, a round-up of some recent related events was discussed.</p> <p>The MIU was going ahead.</p> <p>The CCG have been looking at the best way to use their resources with the increase of demand over the winter period. Part of this is a pilot project to redeploy nurses from Bitterne Walk in Centre to better serve patients. The pilot will begin in December. The centre will be closed during this time. It is considered a better investment in money to provide some specialist nurses in Doctors Surgeries.</p> <p>Head of CCG Communications, Eleanor Freeman, is involved in a winter health project to remind the public how they can also help themselves (health-wise) during the winter period.</p> <p>Richard mentioned inviting CCG Transformation Manager, Moraig Forest-Chard, to a future meeting to speak about her role.</p> <p>Hilary thought it an advantage for the Comms and Engagement Minutes to be circulated to the Group. The link to these can be found via:-</p> <p>http://www.england.nhs.uk/ourwork/patients/accessibleinfo-2/</p>	

<p>5.</p> <p>a.</p> <p>b.</p>	<p><u>Consult and Challenge Objectives Review and Governance</u></p> <p style="text-align: center;">- <u>A presentation by Will Rosie</u></p> <p>Following the previous meeting (Item 7b) a sub-group chaired by Will had met to review if the objectives of the group remained on track.</p> <p>Much of the meeting was taken up by the presentation and the matters and discussion arising. For a more comprehensive view of the Objectives and recommendations see the accompanying presentation.</p> <p>Points arising from the presentation and discussion.</p> <ul style="list-style-type: none"> • An SCC officer attending a meeting on a regular basis and not just dipping 'in and out', would help with continuity and a stronger and more effective relationship with SCC. • Will spoke of a good relationship with SCC, after a concern was raised about the Council not always informing C&C about items being 'put on the back burner'. • C&C lack representation from Carers. Need to involve further representation from this sector. • C&C representation for the differing disability groups. • No representation or involvement for younger people. • Rewarding people for their involvement. The Hampshire reimbursement model would be investigated. • Jon spoke of coproduction being a noticeable element of the Day services Consultation. Although he believed some were not sure what it was! • Will raised the idea of training other Groups about coproduction. • Will to send Adam Wells a complimentary email after recognising a great attitude towards coproduction. • Hilary spoke of the language used in the Objectives being easier to understand and more coproductive to all users. • Mentoring new members of the Group. <p>Action Point: Gordon to send the Welcome Pack out to all members.</p> <ul style="list-style-type: none"> • Past minutes are available via facebook; link:- https://www.facebook.com/groups/consultandchallenge/ This could be used as a way of attracting new members. 	<p style="text-align: right;">GW</p>
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	<p>Interested people could visit the facebook page without having to attend meetings.</p> <ul style="list-style-type: none"> • Look to appoint a person to update the Groups facebook pages. • In regards to training, Will suggested that some coproduction training would be helpful for members and if there was no-one else able to deliver this, it could be designed in-house! 	
<p>6.</p> <p>a.</p> <p>b.</p>	<p><u>What's going on in the Council (People's Transformation Implementation Board Update)</u></p> <p>Information Governance - Permission to Share (P2S). Angela Sumner had been in touch with Will about holding a meeting with representatives from C&C and the SCC Legal Dept to progress the Permission to Share Form. Will spoke of pressure to adopt the Hampshire CC version, however, the C&C view is that if this is the case, the form be labelled the Southampton CC PTS Form, as it would not have been coproduced with C&C's involvement. Will agreed to raise this point with Alison Elliott at his next meeting with her.</p> <p>Online Portal Following discussions with the Project Manager, Becky Davis, Will reported her great concern about C&C feeling dropped from the coproduction process after sending an email from the group to her. She was in fact very keen to be coproductive in the work and ideas involving the Decision Trees for the Portal. Becky is going to set-up a workshop(s) to progress this.</p>	
<p>7.</p> <p>a.</p> <p>b.</p> <p>c.</p> <p>8.</p>	<p><u>Any Other Business</u></p> <p>NHS England has been consulting on developing how to make Health and Social Care Information standard and accessible. This work is due to be completed by 9th November.</p> <p>Will informed the group that a Citizen Panel of service users was being set up to influence service provision/delivery. It might be something that C&C would offer representation on. He would investigate further as he only heard about this briefly.</p> <p>The Southern Daily Echo had reported on a John Denham MP meeting regarding changes for Disabled People following cuts to services etc. Jon Searle mentioned that people could post their comments on the papers website or contact him.</p> <p><u>Date of Next Meeting: Wednesday, November 19th 2014</u></p>	

Addition to the minutes

A message from Dawn Buck regarding the procurement evaluation training.

I am pleased to be able to offer the following dates for the training. The sessions will last no more than 2 hours. If anyone would like to take up this offer could you please let me know your preferred date.

November 11th, 13th, 17th, all day. The 20th and 25th, am.

The **actual** evaluation process will start early in December so ideally we would like to know who is taking part before our next meeting.

Please contact me if you need any further clarification of this.